

Water Heater Rebates

Alcoa Electric

residential and small commercial customers can get a rebate when they purchase and install a new electric water heater. Below are the rebate amounts:

New Water Heater – New Construction: \$25.00 Rebate

For Replacement – Electric to Electric: \$25.00 Rebate

Conversion – Gas to Electric: \$25.00 Rebate

Requirements to Receive Rebates:

Effective April 1, 2011 Customers/Rebate participants must have the following:

- Water Heater program is available for new and retrofit homes.
- Customer has account with Alcoa Electric Department
- Customer can only participate once every 5 years at same residence.
- Customer provides receipt stating where it was purchased, date and amount.
- Provide documentation showing the ENERGY FACTOR number
- Distributor has right to a visual inspection after customer has installed water heater.
- Rebate will be mailed within 30 days after customer delivers receipt to Alcoa Electric.
- Alcoa Electric does not accept any responsibility for improper installation.
- Small commercial customers are eligible for a rebate only if they are charged at the electric rate 40 code.

What customer needs to do to receive rebate:

- Complete Application within the last 12 months of purchase. You can download the application by clicking on the following file name: [2011 Water Heater Rebate Form](#)
- The Proof of Purchase and Energy Factor number (copy of receipt) bill must be attached to the application.
- Send the Application and Proof of Purchase to Alcoa by one of the following methods:
 - 1.

Fax:

(865) 380-4723

2.

Office:

[Alcoa Municipal Building](#) (at the address below)

3.

Mail:

City of Alcoa

Attn: Amy Fields

223 Associates Blvd.

Alcoa, TN 37701

Customers should allow 4 - 6 weeks for processing. Please call Amy Fields at (865) 380-4766 or email afields@cityofalcoa-tn.gov if you have a question about your rebate.