

Go Paperless!



You can now sign up for E-bill by completing the form below. By doing so, you will receive an E-bill each month with the balance due and a link to our online bill payment system.

To access the system, first time customers will need their City of Alcoa Utilities account number and the temporary password located on the bill.

By signing up for E-bill, you will receive your bill early! Please note, your online balance will not reflect the E-bill amount until the following day.

Please contact the City of Alcoa at (865)380-4700 with any questions.

Terms and Conditions:

- **You will no longer receive a paper bill.**
- **E-bills can only be sent to one email address.**
- **A signature is required to discontinue the E-bill program.**

To sign up for e-bill please complete and return the form.

Acct# _____	Phone # _____
Name: _____	
Service Address: _____	
Valid Email to receive electronic bills: _____	
Signature: _____	

NOTE: By completing this form, you are agreeing to the terms and conditions of the E-bill program.