

# CITY OF ALCOA FIRE DEPARTMENT

# 2014

# ANNUAL REPORT



Founded in 1919 by the  
Aluminum Company of America



Accredited by the Commission on  
Fire Accreditation International

**Roger Robinson**  
**Fire Chief**

**Planning to Serve ~ Acting to Protect**



# ALCOA FIRE DEPARTMENT

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# ALCOA FIRE DEPARTMENT

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As Fire Chief of the Alcoa Fire Department it is my honor to present this summary of our activities for the year 2014. The men and women of this department responded to 1,667 calls for service during this period. As in previous years, the majority of the incidents we responded to were medical emergencies.

The Alcoa Fire Department remains a leader in the highest tradition of the fire service including its excellence in delivery to medical emergencies. As of August 2014 the AFD began providing Basic Life Support (BLS) services through the current EMS First Responder Program. In a partnership with Rural Metro Ambulance we initiated this program to enhance the medical care given to our citizens and visitors.

Our Fire Prevention Division continues to inspect and educate businesses regarding code compliancy, and leads all fire investigations to determine their origin and cause. We assist businesses in reviewing their emergency preparedness plans and critique our school systems fire drills when requested.

Recognizing budget and manpower limitations, we continue to evaluate and conduct as many fire safety programs for the public as possible. In October the fire and police departments joined together to launch the first annual “National Night Out” community event. The free event in Midland Center was a huge success mixing food and fun with fire safety and crime prevention awareness.

The fire department’s commitment to always provide excellent service to the community begins with our training. Our fire personnel continues to receive and execute training to some of the highest levels statewide. The AFD Training Grounds is instrumental in this achievement and we will continue to share our capabilities with surrounding departments.

Awarded Accredited Agency Status by the Commission on Fire Accreditation International in March 2013, the department is now tasked with preparing daily for the re-accreditation evaluation scheduled for 2018. This process involves the diligence and determination from the accreditation team and all the members of the AFD. We also anticipate receiving a notification letter in early January from the Insurance Service Office (ISO) on our recent evaluation.

With the support of the citizens, Mayor, City Commission, City Manager and the other City department’s we will continue to be an exemplary organization that prides itself on being proactive, efficient and exceptionally effective in our delivery of services. We will ensure that the service we provide matches the needs and wants of the community.

Regards,

Chief Roger Robinson

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### Tennessee Fire Chief's Association - Mission

To provide leadership to career and volunteer Chief's, Chief Fire Officers and Managers of Emergency Service Organizations throughout the State of Tennessee through Vision, Information, Education, Service and Representation to enhance their professionalism and capabilities.



T E N N E S S E E  
F I R E  
A S S O C I A T I O N  
C H I E F S



July 2014 - Chief Roger Robinson was elected to serve as President of the Tennessee Fire Chief's Association (TFCA) for 2013 - 2014. During annual meeting ceremonies, in-coming President, Chief James Fountain with the Milan Fire Department presents a plaque to Chief Robinson for his service to the organization.

May 2014 - Engineer Richie Storie, 2nd Vice-President of the Tennessee Firemen's Association is shown with the Board of Directors at the 2014 annual conference.

President Mike Sing from the MFD hosted the 2014 conference. President elect Storie will host the annual conference in the city of Alcoa in 2017.



T E N N E S S E E  
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The Tennessee Firemen's Association is an organization of Firefighters, Company Officers and Fire Chief's from all parts of Tennessee. The mission of the TFA is to provide all firefighters with resources that will assist the firefighter and their families. The TFA provides not only low cost or free training to all Tennessee fire departments and their personnel but shares information on new technology as well. In the event of a Line of Duty Death the TFA provides a death benefit to the firefighter's family.

# ALCOA FIRE DEPARTMENT

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**The** City of Alcoa is located in Blount County, Tennessee immediately south of Knoxville and Knox County. Over one-third of our county lies within the Great Smoky Mountains National Park. In addition to the magnificent mountain vistas and recreational opportunities provided by the national park, numerous Tennessee Valley Authority (TVA) lakes lie within a few minutes drive of the City of Alcoa and provide a boating and fishing paradise.

Since our founding in 1919 by the Aluminum Company of America, (ALCOA, INC.) as a residential community known for its vast work force, Alcoa has evolved from a company town to a major residential and commercial center in the Knoxville metropolitan area. The City of Alcoa has nine departments that provides a full range of services including fire, police, public works, recreation, planning and code enforcement along with electric, water and sewer utilities to over 8,500 residents. The City of Alcoa takes pride in providing quality services to our citizens and to the over 40,000 visitors that pass thru our community each day.

Alcoa operates under the council-manager form of government with an elected board of five commissioners that serve four year terms. A mayor and vice-mayor are chosen among the commissioners. The city manager is appointed by the board of commissioners and is in charge of the everyday operations and management of the city

## City of Alcoa Board of Commissioners



Vaughn Belcher



Clayton Bledsoe



Ken White



Don Mull  
Mayor



Clint Abbott  
Vice Mayor

## City Manager



Mark Johnson

## Assistant City Manager



G. William Hammon, Jr.

City of Alcoa  
223 Associates Blvd.  
Alcoa, TN 37701  
[www.cityofalcoa-tn.gov](http://www.cityofalcoa-tn.gov)



# 1942 Alcoa Fire Department 2014

## Chief Roger Robinson

Deputy Chief Jim Whaley  
Fire Marshal Darren Stinnett

Deputy Chief Tom Daffron  
Administrative Captain Bill Smock

Administrative Assistant Theresa Ward

### A Shift

Capt. Tom Clark  
Lieut. Thomas Crisp  
Lieut. Tommie Wimbley  
Eng. Steve Lowe  
Eng. Scott Woods  
Eng. Clint Russell  
Eng. Jeff Paske  
Eng. Richie Storie  
Eng. Blaine Howell

### B Shift

Capt. Paul Walker  
Lieut. Mike Burton  
Lieut. Kevin Freeman  
Eng. Keith Fuller  
Eng. Colin Hurst  
Eng. Butch Campbell  
FF Tim Williams  
Eng. Robbie Odom  
Eng. Dan Harris

### C Shift

Capt. Michael Berry  
Lieut. Steven Owen  
Lieut. Jake Smithson  
Eng. Larry Bledsoe  
Eng. Kevin James  
Eng. Mike Harrison  
Eng. Wayman Whitehead  
Eng. Shane Rogers  
FF Lee Paine

### Part-time

FF Josh Burton  
FF Angel Friant  
FF Tyler King  
FF Josh Piercy  
FF Cody Sands  
FF Brad Seley  
FF Ben Tatham  
FF Evan Underwood

# 72 Years of Service

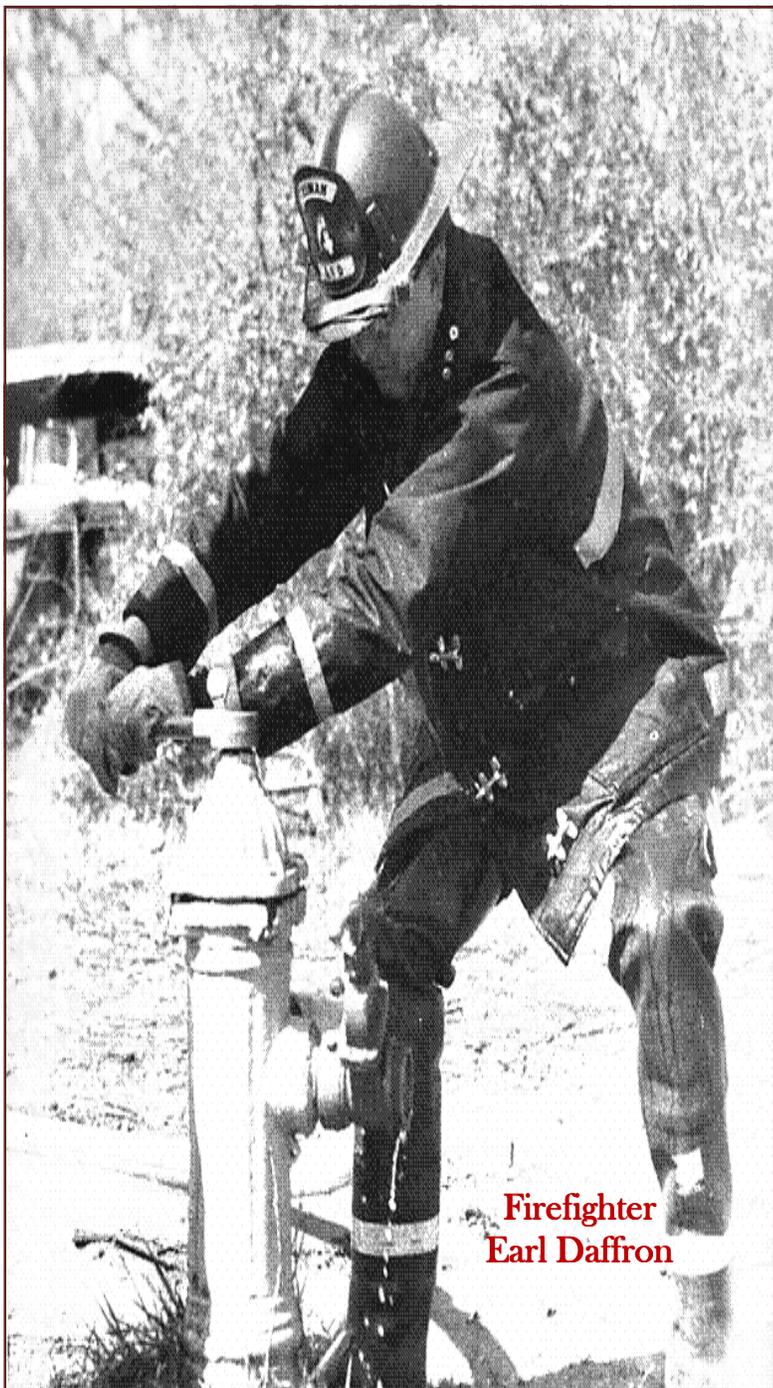
# Retiree's

- Captain E. D. Chambers
- \* Chief Clifford Freeman
- Engineer David Staley
- \* Lieutenant David Riddick
- Engineer Eddie Hall
- Engineer Randy White
- \* Captain Gene Thomas
- \* Captain Frank Johnson
- Captain Monte Ward
- Lieutenant David Hurst
- Lieutenant Eddie Sloan
- Engineer Ronald Ferguson
- Chief Larry Graves
- Captain Tom A. Clark
- Engineer Bob Gamble
- Lieutenant Ron Bailey
- Fire Inspector Pat Flynn
- Deputy Chief Tom Daffron
- \* Deceased

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# Fire Chief's

- \* F. Lloyd Baker      1942 - 1958
- \* Fred Griffiths      1958 - 1966
- Don Bledsoe          1966 - 1967
- Clarence Story      1967 - 1979
- \* Clifford Freeman    1979 - 1992
- Larry Graves          1992 - 2007
- Roger Robinson      2007 - Present



**Firefighter  
Earl Daffron**

“The members of the Alcoa Fire Department would like to thank all the Firefighters before us that faithfully served and protected our community.”

# ALCOA FIRE DEPARTMENT

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The City of Alcoa Fire Department has been providing quality services to the community since 1942. The Fire Chief is appointed by the City Manager. The Department currently staffs 3 fire stations with Firefighters/EMT's 24 hours per day. The City of Alcoa Fire Department provides fire protection, first response emergency medical service, rescue, hazardous material response, prevention/code enforcement and public education services.

The department consists of 27 full time uniformed line personnel, 8 part-time uniformed line personnel, 4 full time uniformed administrative personnel and 1 civilian administrative assistant. Minimum staffing per day is 9 shift personnel.

Administrative suppression personnel compliment first response providers when appropriate. Off duty personnel are recalled to augment initial response assignments or provide additional coverage for the City during extended operations. Automatic aid response is received from the City of Maryville Fire Department on all structure fires, with a minimum of four personnel when necessary to achieve minimum effective response force staffing needs. Mutual aid is available to assist during significant events.

## Station 1

## Station 2

## Station 3

2010 N. Wright Road  
Alcoa, TN 37701  
Telephone 865 981-4142  
Fax 865 981-4149

271 Joule Street  
Alcoa, TN 37701  
Telephone 865 981-4129  
Fax 865 981-4110

3545 Central Park Blvd.  
Louisville, TN 37701  
Telephone 865 379-5395  
Fax 865 379-5498



Springbrook Road Station  
**Boscoe**, Firefighter Earl Daffron  
and Chief Clarence Story

### DALMATIAN - *The Firehouse Dog*

How did that spotty black and white dog known as a Dalmatian come to be associated with firefighting? It is during the era of horse drawn fire apparatus that the Dalmatian became forever tied to the fire service.

The natural bond between dog and horse had a calming effect on the horses. They easily adapted to the firehouse serving as guard dog to the firehouse and when an alarm came in, the Dalmatian led the way for the horse-drawn fire-carts and wagons.

Even though there is not a Dalmatian at the Alcoa Fire Department since **Boscoe**, the Dalmatian still serves today as a firehouse mascot and is chosen by many firefighters as a pet in honor of their past.

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**A**s first responders to fires, public safety, medical emergencies and disasters the Alcoa Fire Department protects the lives and property of the City of Alcoa's residents and visitors. The Department advances public safety through its fire prevention, investigation and education programs. The timely delivery of these services enables the AFD to make significant contributions to the safety of the City of Alcoa, their citizens and visitors to our city.

## *Commitments*

### **Service**

The Department continues its unwavering call to protect and serve.

### **Bravery**

Courage is the foundation of our character. Bravery is the ability to overcome fear through fortitude, instinct, compassion for others and training.

### **Safety**

Our citizens must be reasonably free from danger. With the best equipment and training, the Department can reduce the risk to the public and its members at fires, emergencies and medical incidents.

### **Honor**

The enormous commitment necessary to perform the Department's tasks requires excellence of character. We inspire each other through pride in our unit, both past and present.

### **Dedication**

A commitment to the objectives of our mission is an essential part of our code of conduct. The faithful observance of duty calls for us to fulfill our obligations professionally and honestly.

### **Preparedness**

By combining all the components of our commitments, the AFD will maintain its constant state of readiness to meet all threats and challenges.

AFD  
*members  
total years  
of service*  
431



Lieutenant Jake Smithson gives the "OK" sign to the crew on the ground.

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*Administration*



Chief Roger Robinson



Deputy Chief Jim Whaley



Deputy Chief Tom Daffron



Fire Marshal  
Darren Stinnett



Administrative Captain  
Bill Smock



Administrative Assistant  
Theresa Ward

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**Mission Statement**

The Mission of the City of Alcoa Fire Department is to Serve the community by Protecting Life, Property and the Environment from the Hazards and Dangers of Fires, Medical Emergencies and Manmade or Natural Disasters through Prevention, Education and Timely Incident Response.

**PROUDLY SERVING THE CITY OF ALCOA SINCE 1942**

*Protecting the Lives and Property of our Residents and Visitors*

*A Shift*

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Captain Tom Clark



Lieutenant Thomas Crisp



Lieutenant Tommie Wimbley



Engineer Steve Lowe



Engineer Scott Woods



Engineer Clint Russell



Engineer Jeffrey Paske



Engineer Richie Storie



Engineer Blaine Howell

ALCOA FIRE DEPARTMENT

*B Shift*



Captain Paul Walker



Lieutenant Mike Burton



Lieutenant Kevin Freeman



Engineer Keith Fuller



Engineer Colin Hurst



Engineer Butch Campbell



Firefighter Tim Williams



Engineer Robbie Odom



Engineer Dan Harris

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Captain Michael Berry



Lieutenant Steven Owen



Lieutenant Jake Smithson



Engineer Larry Bledsoe



Engineer Kevin James



Engineer Mike Harrison



Engineer Wayman Whitehead



Engineer Shane Rogers



Firefighter Lee Paine

*AFD - MFD Part-Time*



Firefighter Josh Piercy



Firefighter Cody Sands



Firefighter Josh Burton



Firefighter Ryan Cole



Firefighter Angel Friant



Firefighter Brad Seley



Firefighter Evan Underwood



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**The** City of Alcoa Fire Department is a proud participant in the Center for Public Safety Excellence, Commission on Fire Accreditation International Inc. Since the award of accreditation in March of 2013, the Alcoa Fire Department has worked diligently to address strategic and specific recommendations that were identified during the October 2012 site visit and final report.

As an example of these actions, Alcoa Fire Department added one part-time firefighter to each shift bringing minimum staffing levels to nine firefighters effective December 2013.



**Accreditation Manager  
Bill Smock**

Critical tasking and ERF performance objectives have been modified specific to our automatic aid on structure fires with the adjoining City of Maryville Fire Department to place four additional personnel on the scene to achieve an ERF of fourteen personnel with a benchmark total response time of 12:20 or less 90% of the time. During 2014 Alcoa Fire Department had an ERF total response time baseline of 12:44.

Operational changes at our Dispatch Center have significantly reduced the call handling time from 2:30 on structure fires in 2011, to 1:33 in 2014.

Safety of our personnel remains the utmost concern on all responses and safety briefings are conducted on a daily basis. Due to all personnel striving for no accidents or injuries our department only had three reported minor injuries during 2014. Safety briefings have been implemented at emergency scenes as well as on the departments training ground.

Ipads have been purchased and are operational on all front line apparatus with software for mapping, preplans, hydrants and record management. All FireHouse records management has been moved to the FireHouse Cloud which is available on the Ipads on apparatus providing vital real time information to the Incident Commanders.

In August 2014, the Alcoa Fire Department began providing Basic Life Support (BLS) services through the current EMS First Responder program. In a partnership with Rural/Metro ambulance, the Alcoa Fire Department began this new service to its citizens to improve the medical care inside the City of Alcoa. By providing BLS, we can now give nitroglycerin and aspirin for chest pain, albuterol treatments for certain shortness of breath patients, epinephrine to patients with anaphylaxis, oral glucose, D 50 for diabetic patients and establish IV's.

Accreditation Manager Bill Smock and Lieutenant Steven Owen will be attending the CPSE 2015 Excellence Conference in Orlando, Florida in March 2015.

Accreditation status is valid for five years and the Alcoa Fire Department will have an on-site re-accreditation assessment some time in early 2018.



**O**ur city is beginning to see recovery from hard economic times as the cities largest industrial manufacturing facility, (ALCOA, Inc.) announced on May 2, 2013, a major expansion of the Alcoa Tennessee Operations. Ground breaking occurred on August 29, 2013 for the \$275 million dollar Cold Mill expansion that will provide recyclable aluminum for automotive manufactures. Production is slated to start in February 2015.

It is anticipated that fires in the new Alcoa Cold Mill plant will be a common occurrence. Through cooperative planning between Alcoa Fire Department and the Alcoa Aluminum Company, an early alerting and fire protection system will include a low pressure CO2 extinguishment system. Alcoa Fire Department is also working closely with Alcoa Aluminum Company in pre-planning and establishing an effective fire response for the new facility. In addition, Alcoa Fire Department continues to provide full rescue, fire suppression, emergency medical first response, and hazardous material response to the original Alcoa Tennessee Operations which is located on 2000 acres with 200 acres under roof.

After more than seven years in the planning and design the City of Alcoa broke ground on the \$32 million new Alcoa High School on June 20, 2013. The new school will be comprised of 168,975 square feet with a ribbon cutting ceremony on July 20, 2015 and classes starting July 30, 2015.

ProNova Solutions a next generation, compact proton therapy cancer treatment manufacturing facility broke ground in July 2013. This facility represents a 52 million dollar technology investment in Alcoa. The company is constructing a 30,000 square foot two-story corporate office and research building with a 40,000 square foot assembly and test area with both to be open in 2015.

Life Care of Blount County, a state-of-the-art skilled nursing facility, broke ground in February 2014 at 1965 Stewart Lane. The facility will be comprised of 88,938 square feet, 120 beds and will serve all of Blount County and the surrounding area. This 21 million dollar project broke ground in February 2014 and will open in 2015.

The Ridge at Hamilton Crossing, a 16.3 million dollar apartment complex, broke ground in November 2013 at 1130 Middlesettlements Road. This living community will be comprised of 321,182 square feet and have 269 units. The Ridge is schedule to open the 2nd quarter of 2015.

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**Paved Streets**

Maintenance	Length Ft	Length Mi
COA	513002.3	97.2
Private	76321.0	14.5
State	248441.7	47.1

**Greenway Trails**

Bicycle Lane	4.7	mi
Paved Trail	11.5	mi
Pedestrian Bridge	0.2	mi
Mountain Trail	0.5	mi

**Statistics**

Current Population	8,640
Day Time Visitors	40,000
Fire Hydrants	714
2014 ISO rating	3

**Training** has always been one of the strengths of the Alcoa Fire Department. Recognizing the need to always remain solid on core skills, as well as training rigorously on those that are high hazard/low frequency, we are able to minimize risk potential as well as ensure that we continue to provide the best quality care and hazard mitigation for our citizens and visitors.

In order to maximize the talents of our members, we do most of our training in-house. Rather than send numerous employees for training, we send a few for certifications and those members become force multipliers by bringing the training back to the department.

We continue to supplement the training budget through successful grant writing. We have received grants to assist us in our training delivery from the County, State and Federal Government. They are greatly appreciated and we will continue

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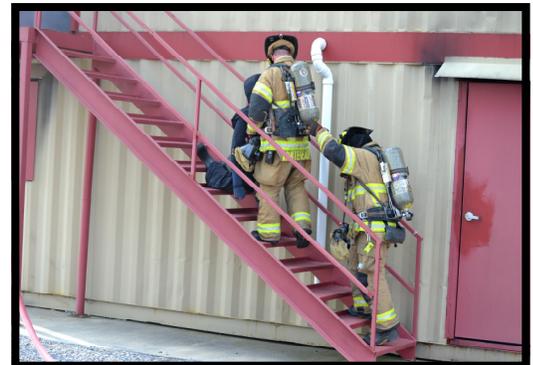


### In-Service Training 2014

40 hours in-service training each calendar year is required by the Commission on Firefighting in the State of Tennessee.

Certified or recognized courses must be at least (40) hours in duration and established by the department to meet in accord with educational course curriculum requirements.

- EMS First Responder
- Vanessa K Free EVOC
- Industrial Firefighting
- Firefighter Safety
- Company Inspections
- Hazardous Materials
- ICS Command



Number of firefighting personnel participating in training, drills, exercises and classroom instruction at the AFD training site in 2014.

910



- Hazardous Materials
- Confined Space Rescue
- Technical Rescue
- Fire Suppression
- Multi-Story Structures
- High Angle Rescue
- Firefighter Survival
- Industrial Firefighting
- Incident Command System
- Vehicle Extrication
- Bailout Prop
- Ventilation Prop
- Firefighter Safety

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**Basic** Life Support (**BLS**) is the level of medical care which is used for victims of life-threatening illnesses or injuries until they can be given full medical care at a hospital. On September 1, 2014, the Alcoa Fire Department began providing BLS services through the current EMS First Responder program.

In a partnership with Rural/Metro Ambulance, the Alcoa Fire Department initiated the training needed to provide advanced medical care to the citizens and general public in the City of Alcoa. Not limited to oxygen therapy, obtaining vital signs and bandaging wounds or stabilizing broken bones, EMT's are now trained to administer the following:

- Nitroglycerine and aspirin for chest pain
- Albuterol treatments for patients with certain shortness of breath
- Epinephrine to patients allergic to bee stings and experiencing airway swelling
- Oral glucose and D 50 for diabetic patients

The goal of providing a higher level of care is to begin patient treatment and stabilization before transport is available to the patient. Arriving several minutes before the ambulance, pre-hospital care begins the minute Alcoa Fire personnel roll up on the scene. With established treatment in progress the patient can be transported without delay resulting in a positive outcome. AFD personnel received 40 hours additional classroom instruction and in-house training in the following areas:

- Pre-Hospital Trauma Life Support
- EMS First Responder In-Service
- New Equipment and Drug Use
- Protocol Usage and IV Establishment



## August 2014 BLS Training



Paramedic Richie Storie instructs the proper procedure to start an IV .

The American Heart Association (AHA) is a nonprofit organization in the United States that fosters appropriate cardiac care in an effort to reduce disability and deaths caused by cardiovascular disease and stroke. Founded in 1924 they are headquartered in Dallas, Texas.

The AHA publishes a standard for providing basic and advanced life support, including standards for proper performance of cardiopulmonary resuscitation (CPR). The AHA offers the most widely accepted certification for Basic Life Support (BLS). The AHA is also a provider of training for first aid and operates an affiliated organization, the American Stroke Association.

Since July 2013, the Alcoa Fire Department has aligned with the Knoxville Fire Department Training Center on the AHA Instructor Network. Currently 21 instructors affiliated with the AFD Training Site maintains instructor status. AFD instructors certify all City of Alcoa employees that are interested in CPR/First Aid every two years.

**2014**  
**Completion Cards**  
**Issued**

First Aid	48
BLS	529
HS/CPR/AED	120
HS/FA/CPR/AED	108

**Total 805**

**CPR**  
**Instructors**



**Alcoa Fire Department**

- Mike Burton
- David Campbell
- Dan Harris
- Colin Hurst
- Steve Lowe
- Jake Smithson - Site Manager
- Bill Smock - Site Coordinator
- Richard Storie
- Scott Woods

**Maryville Fire Department**

- William Bain
- Josh Burton
- John Cogburn
- Mark Hasty
- Brandon Riggs
- Dallas Stephens
- Randy Thompson
- Steven Talbott

**Blount County E-911**

- David Burton
- Mark Ownsby
- Susan Porter

**Alcoa City Schools**

- Shannon Melton

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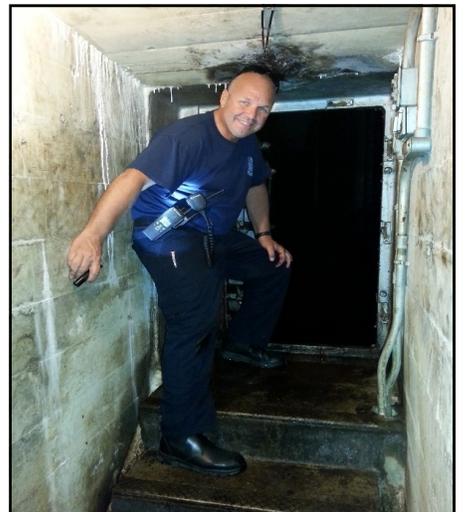
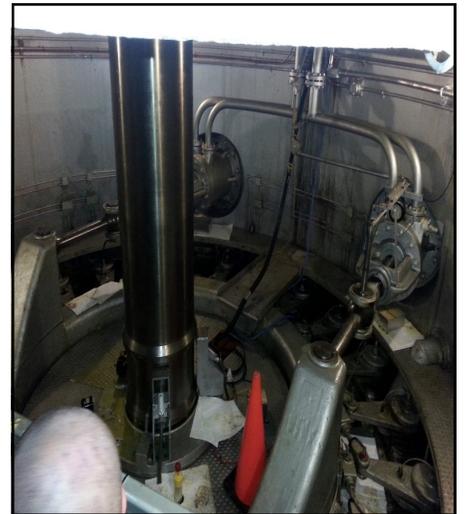
In the fall of 2014 the Alcoa Fire Department provided services to Brookfield Smoky Mountain Hydro Power by providing confined space and EMS coverage to crews working at the Chilhowee Hydroelectric Dam.

Construction on the dam located in Blount and Monroe counties began in 1955. Chilhowee Dams powerhouse is equipped with the same turbines that existed when it opened in 1957. In an area that most people will never see or even know the existence of, the turbines are located in the mechanical area of the dam that produces electricity.

Skilled workers descend down to areas normally occupied by water and repair the turbines that have become worn and inefficient from years of use.

The Alcoa Fire Department's role during this process was to insure the safety of the crew working in the confined space and the hazards involved. The accumulated expenses of the Chilhowee Dam project was funded by Brookfield Smoky Mountain Hydro Power.

### *Chilhowee Dam Confined Space*



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The personnel of the fire department are its most valuable asset. The importance of the health and well being of those individuals cannot be overstated. The ability of fire-fighters to carry out their mission in service to the public requires that they be physically fit, protected from injury, and cared for properly if injuries or exposures would occur. Like any quality business, the safety of its employees is at the top of the priority list and is mandated through statute and industry standards. The Alcoa Fire Department is dedicated to protecting the safety of its employees.

The use of respirators is vital to the service provided by the department and the Alcoa Fire Department maintains an Occupational Health and Safety Administration (OSHA) compliant respiratory protection program complete with all of the requirements including education, medical testing, fit testing of respirators, equipment purchasing and maintenance and testing of all equipment including respirators and air supplies.

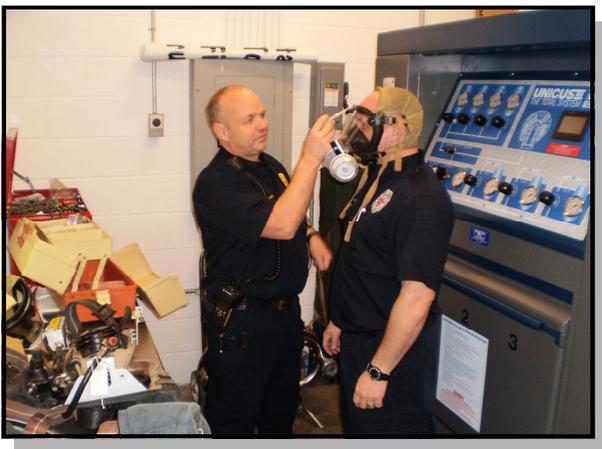
Lieutenant Mike Burton is responsible for maintenance and repairs of the Alcoa Fire Department's SCBA equipment. Currently, the department has applied for a grant to purchase new SCBA equipment to replace items that have been in operation for up to twelve years.

SCBA equipment is very expensive to purchase and to maintain. One complete set of equipment which includes; mask, amplifier, pack, bottle, heads up display, buddy breathing system and regulators cost \$7,000 to \$8,0000 each.

SCBA equipment has to be maintained and pass daily, weekly and annual performance tests. Each firefighter is tested annually to attest their mask conforms to the face properly and meets regulations. Air bottles are inspected daily and filled in-house after each use. The AFD maintains the following SCBA equipment.

**35 Air Packs**  
**30 Masks**

**55 Air Bottles**  
**Air Compressor**



SCBA Fit Testing



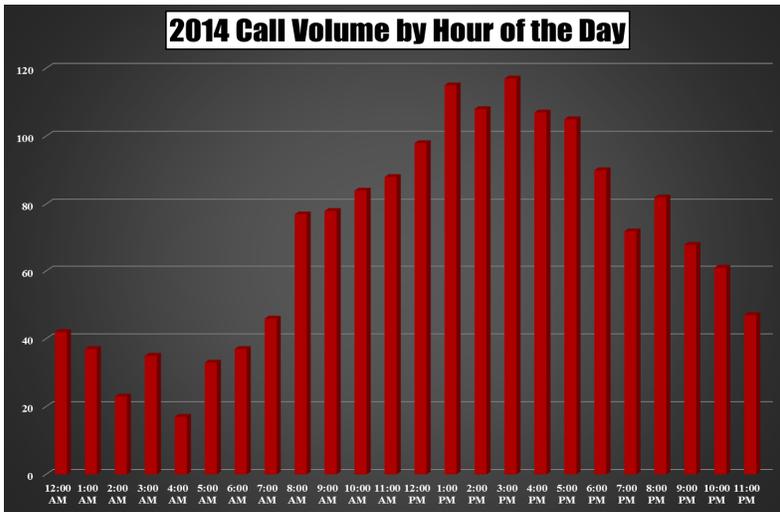
Mid 1960's Volunteer Training



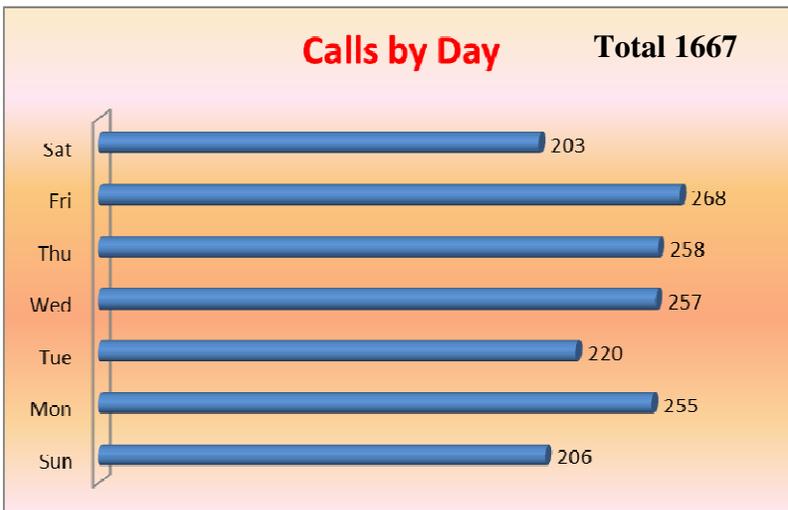
Today's Modern Equipment

# ALCOA FIRE DEPARTMENT

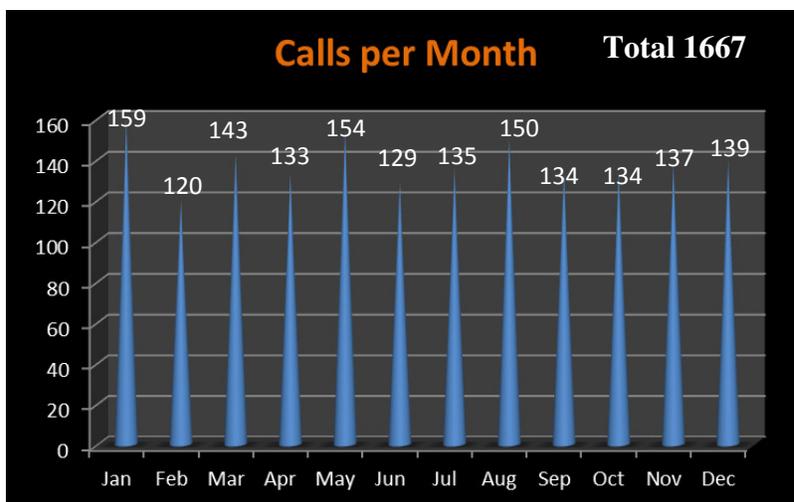
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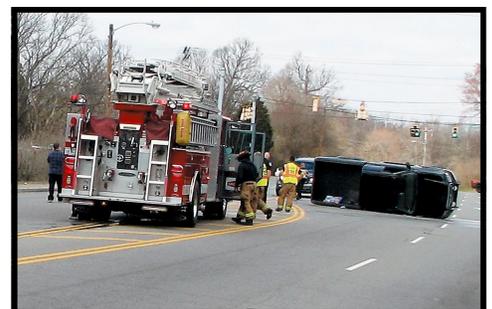
Graph is a representation of the total number of times AFD was dispatched during a specific hour of the day during 2014



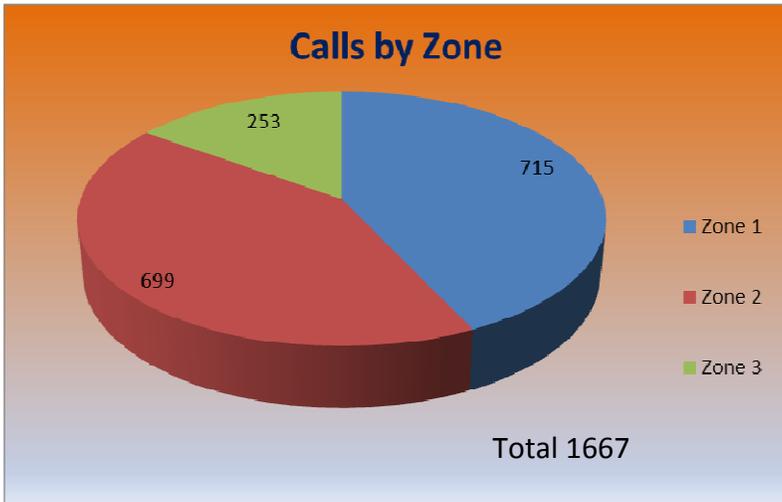
Graph is a representation of the total number of times AFD was dispatched during a specific day of the week during 2014



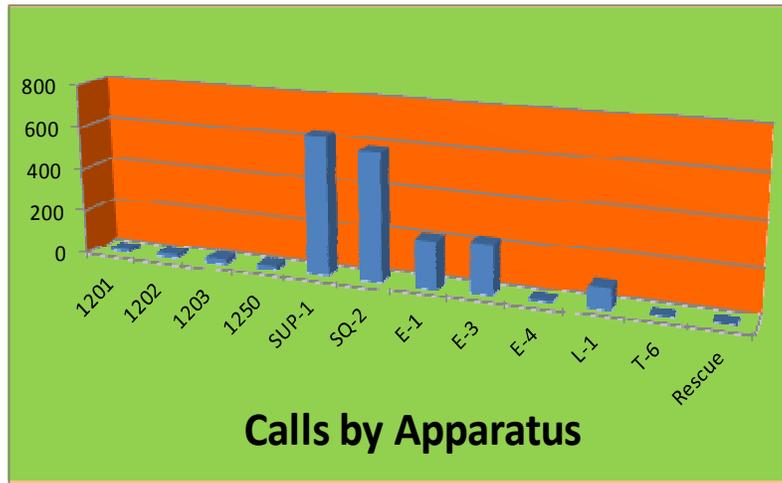
Graph is a representation of the total number of times AFD was dispatched during a specific month during 2014



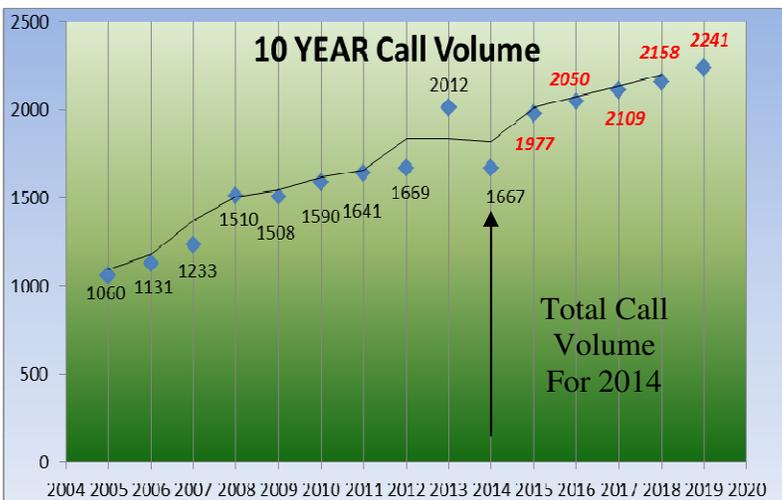
# ALCOA FIRE DEPARTMENT



Graph is a representation of the total number of times that a specific station was dispatched as part of a response.



Graph is a representation of the total number of times that a specific fire unit was dispatched as part of a response.



Graph is a representation that shows the total number of responses for the past ten years plus the projected amount in red for the next five years.

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# ALCOA FIRE DEPARTMENT



Ten iPads are operational on all front line apparatus with software for mapping, pre-plans, hydrants and record management. All Firehouse records management has been moved to Firehouse Cloud which is available on the iPads on apparatus providing vital real time information to the Incident Commanders.



Critical tasking and ERF performance objectives have been modified specific to our automatic aid on structure fires with the adjoining MFD to place four additional personnel on the scene to achieve an ERF of 14 personnel with a benchmark total response time of 12:20 or less 90% of the time

Operational changes at the Blount County E-911 dispatch center has significantly reduced the call handling time from 2:30 on structure fires in 2011, to 1:33 in 2014.

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Due to all personnel striving for no accidents or injuries, AFD only reported 3 minor injuries for the year.



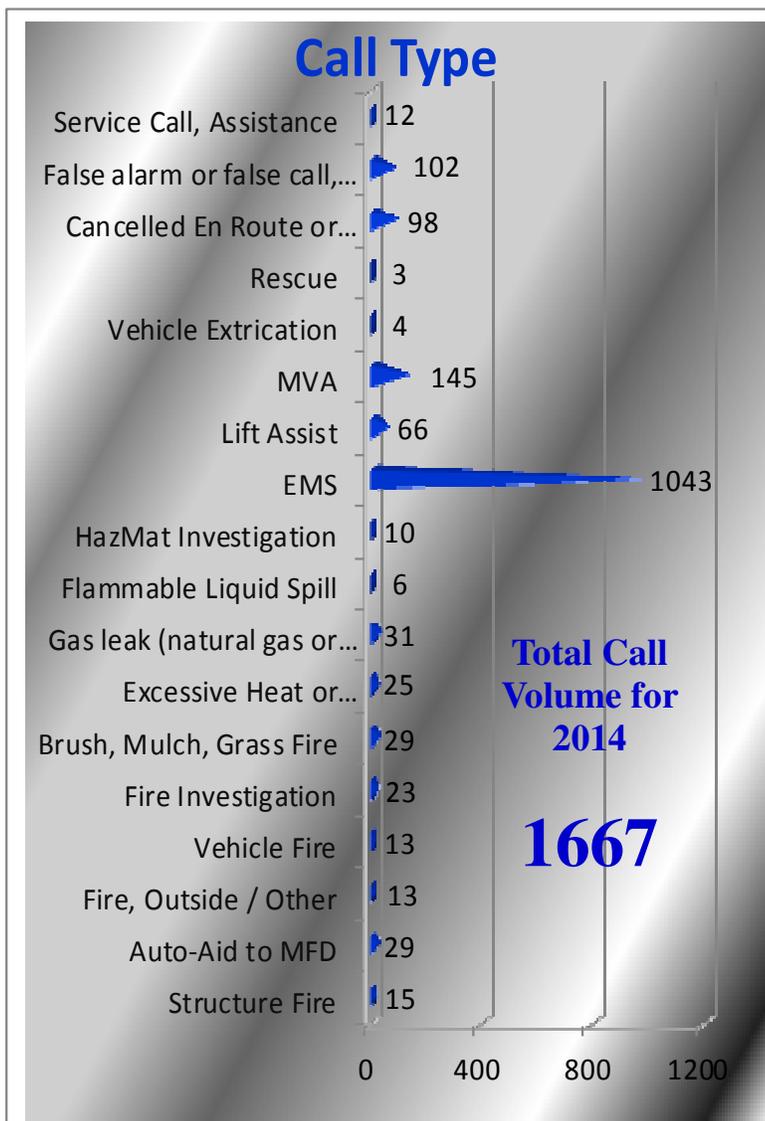
2014  
Operating Budget  
\$3,464,878

## Mutual Aid

Mutual Aid Given 5  
Mutual Aid Received 0

## Automatic Aid

Automatic Aid Given 29  
Automatic Aid Received 18



# ALCOA FIRE DEPARTMENT



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In late 2013 the Alcoa Fire Department partnered with the Maryville Fire Department implementing the “*Pilot or Part-time Firefighter Program.*” Eight firefighters were hired on a part-time basis to work for both departments. One of the primary issues concerning accreditation has been adequate staffing. Our goal is to hire 3 additional personnel before reaccreditation in 2018.

At present, the part-time program has been successful by adding an additional firefighter to each shift. Providing no one is absent, this brings the minimum staffing to 10 personnel.

The goal of the program is to establish full time positions for the firefighters seeking a career in the fire service. On the job training provides the opportunity for part-time personnel to work with experienced, knowledgeable firefighters.

Two additional firefighters, Ben Tatham and Tyler King were hired after department pictures were made in 2014.



FIREFIGHTER  
BEN TATHAM



FIREFIGHTER  
TYLER KING

To help establish appropriate fire insurance premiums for residential and commercial properties, insurance companies need reliable, up-to-date information about a community’s fire-protection services. Insurance Service Office (ISO) analyzes the relevant data and assigns a Public Protection Classification from 1 to 10.

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Class 1 generally represents superior property fire protection, and Class 10 indicates that the area’s fire-suppression program doesn’t meet ISO’s minimum criteria. The Alcoa Fire Departments current classification is a 3.

In April 2014, expert ISO staff conducted an on-site field survey to observe and evaluate the departments fire suppression capabilities in the following categories:

- Emergency Communications System
- Fire Department
- Water Supply
- Community Risk Reduction



The effort and hard work of the members of the Alcoa Fire Department, Alcoa Public Works and Engineering and the Blount County E-911 Communications Center was instrumental in working together to be prepared for the evaluation process. Chief Robinson hopes to receive the notification letter identifying the new Public Protection Class in early 2015.

# ALCOA FIRE DEPARTMENT

**The** Alcoa Fire Department recognized a need to ensure that all part-time firefighters were meeting the needs of the department. The **Field Training Officer** (FTO) program was developed and implemented to accomplish this task. The program was designed to effectively train and supervise part-time/probationary firefighters and to provide equal and standardized training curriculums that ensures remedial training in the areas where deficiencies are identified.

The FTO's are highly trained firefighters that have exhibited a desire to teach and mentor members in the program. These positions were appointed by the Fire Chief and all current and future FTO's will serve a (1) year term in this role. The FTO's responsibilities involves guidance and mentoring part-time and newly-hired firefighters, establishing knowledge of General Operating Guidelines, job expectations, proper firefighting skills and evaluating their performance.

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## Field Training Officers

Colin Hurst  
Richie Storie  
Shane Rogers

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**Formed** in November 2013, the Maryville and Alcoa Firefighter's Honor Guard completed its first full year in existence during 2014. The Honor Guard was formed to provide a means to show respect for the fire service and also to memorialize those that have died in the line of duty.

The Honor Guard completed over 40 hours of training in 2014 and two of its members attended the inaugural Tennessee Firefighter's Honor Guard Academy at the State Fire Academy in Bell Buckle, TN.

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## Alcoa Fire Department

Mike Harrison  
Colin Hurst  
Clint Russell  
Wayman Whitehead

## Maryville Fire Department

John Crow  
Mark Hasty  
Chris Pereda  
Steven Talbott



**AFD - MFD Honor Guard** pictured with Chief Roger Robinson and Maryville Fire Department Deputy Chief David Hodges

**The** Fire Prevention Bureau manages five important functions which include: fire inspections, fire investigations, public education, legislation, and data collection. The Bureau is overseen by Fire Marshal Darren Stinnett and supported by Fire Inspectors Colin Hurst and Steve Lowe.

**OBJECTIVE:**

The main objective of the Fire Prevention Bureau is to promote fire prevention and awareness through a proactive approach to fire and life-safety.

**SPECIFIC DUTIES:**

- Issue permits for fire protection systems
- Provide public education and fire safety awareness programs
- Investigate fires for cause and origin
- Enforce fire and life-safety inspections
- Review plans for fire protection systems and life safety systems
- Witness the testing of fire protection and life safety equipment
- Maintain public relations while responding to citizens' inquires and fire-safety concerns
- Evaluate, update and stay current with codes

**NEW CONSTRUCTION AND SPRINKLER PLAN REVIEW:**

Fire protection systems plans, including fire alarm systems, sprinkler systems and hood and duct suppression systems, are reviewed for compliance in relation to adopted codes and regulations.

**SCHOOL EVACUATION DRILLS:**

Fire drills are conducted in the City of Alcoa elementary, middle and high schools. School administrators contact the fire department when a fire drill is scheduled for their school. The department witnesses the performance of these drills in order to gauge their effectiveness.

**PUBLIC EDUCATION:**

The most effective method of fire prevention is public education. The department's Fire Safety House, a mobile classroom regularly visits schools and events in our community, further promoting fire safety.

The department also provides public education for other groups and organizations, including the senior community in Alcoa and Blount County.

Number of children and adults participating in Public Education events and tours in 2014.



Engineer Butch Campbell assists a student participating in the Safety House demonstration.



<b>Adults</b>	<b>1676</b>
<b>Children</b>	<b>1365</b>

# Station Tours Community PR

Second Harvest Food Bank

Beautiful Blount Kids Day

MLK Center - Easter Extravaganza

Alcoa Elementary Pre-School

VBS - Calvary Baptist Church

Rest Haven Church Family Day

Springbrook Park - Songs by the Brook

Habitat For Humanity - Fundraiser

AHS - Football Playoffs

AHS - Women's Soccer Event

Alcoa City Schools - Student Blood Pressure Checks

Autism Awareness Softball Game

Tiny Tot Triathlon

Alcoa United Methodist Church Children

Midland Plaza Craft Fair

Old Navy Kids Day

Chick-Fil-A Kids Day

National Night Out

Alcoa Elementary Fall Carnival

Kingdom Kare Childcare

Alcoa First Baptist - Trunk or Treat

Springbrook Park - Christmas Tree Lighting

Jaycees Christmas Parade

Special Olympics

**When** children are old enough to start learning about fire safety what could be more exciting than a trip to the fire station? Tours of the Alcoa Fire Department are available upon request. Drop in visitors are welcome but we highly recommend a scheduled appointment.

### Station Tours Include

Viewing the fire engines

Learning about firefighting equipment

Walk through of station and living quarters

Observing firefighter clothing and gear

Talking to the firefighters about their job

Our firefighters stay very busy with both scheduled and unplanned events, please call to schedule a day and time for your group to visit the fire station.

### Fire Marshal Darren Stinnett

E:mail: [dstinnett@cityofalcoa-tn.gov](mailto:dstinnett@cityofalcoa-tn.gov)

Daytime phone: 865 380-4999



Part-time firefighter Logan Rogers, Lieutenant Mike Burton and Engineer Keith Fuller pose for a picture with children visiting Station 1

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**246**

Smoke Alarms Installed in 2014



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The Office of Fire Prevention is responsible for determining the origin and cause of all structure fires in the City. Our goal is to follow strict guidelines in determining exactly where and what ignited the fire and led to it spreading. This is determined by patterns that are left when a fire burns, as well as possible causes at the point of origin that can't be ruled out

Along with assisting insurance companies, fire cause is an important tool in gathering the data needed to figure out exactly why homes are burning and what we can do to prevent it.

Fire Inspectors, Colin Hurst and Steve Lowe are happy to conduct fire inspections in any home in the City to educate citizens in what causes fire and what they can do to prevent it from happening in their home.

Fire Marshal Darren Stinnett serves on the Board of Directors with the TN Chapter of Arson Investigators and works on all of the training and education classes the chapter offers yearly.



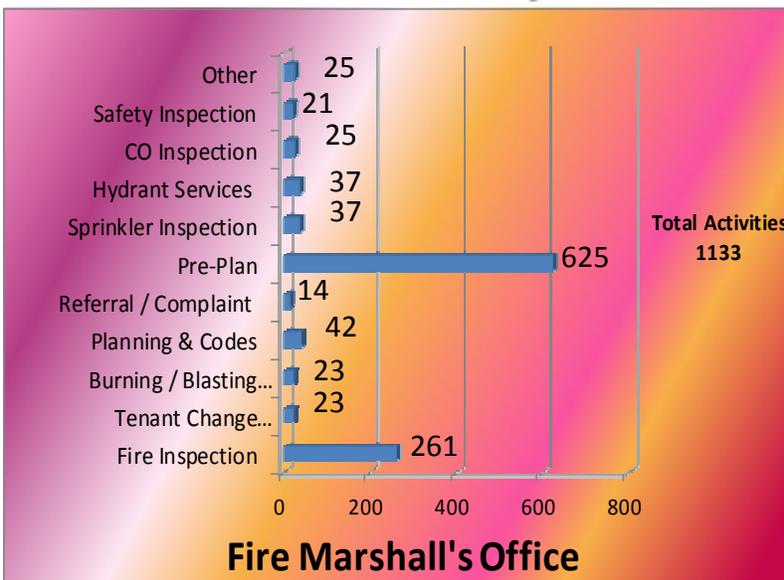
Fire Marshal Stinnett



Inspector Hurst



Inspector Lowe



## Fires of Significance

- April 13

1324 Perkins  
1317 Remsen  
1318 Perkins  
Multiple neighbor backyard outbuildings  
Dollar Loss \$5,500
- April 4

785 Goddard Street  
Residential Fire  
Dollar Loss \$50,000
- May 23

1436 Remsen Street  
Residential Fire  
Dollar Loss \$111,000
- October 19

2134 Stonybrook Road  
Residential Fire  
Dollar Loss \$40,000
- November 23

1413 Remsen Street  
Residential Fire  
Dollar Loss \$5,000

## LOSS vs Saved

**Total 2014 Property Dollar Loss \$221,500.00**

**Total 2014 Property Dollar Value \$712,700.00**

# ALCOA FIRE DEPARTMENT

**AFD** apparatus is maintained by the City of Alcoa Fleet Maintenance Department. Maintenance on Fire Apparatus is scheduled in 6 month intervals. Captain Bill Smock is responsible for scheduling, removing apparatus to “out of service” status and delivery to the garage for the needed repairs. Reserve apparatus is put in service at this time to keep all stations operating at full capacity. Out of service time is kept to a minimum coordinating and scheduling with Fleet Maintenance.

Fire apparatus pump testing is completed on an annual basis by an outside vendor. A series of tests ensures all apparatus can perform and is in sound working order.

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Administrative Captain Bill Smock traveled to ESI Equipment, Inc. in Montgomeryville, PA in July 2014 for the installation of a Rapid Response Conversion Space Kap to Squad 2. The addition of the cap to the bed on the Ford F-250 has created a Rapid Intervention Unit that is a more efficient and economical way of delivering service to the public.

Small engines, positive pressure fans, generators, chainsaws and the departments small tools are maintained in-house. Lieutenant Kevin Freeman is responsible for scheduling and maintenance of this equipment on an annual basis.

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**Lieutenant  
Kevin Freeman**

For the past ten years Engineer Larry Bledsoe has been writing articles for the "City Spotlight", a city bi-monthly newsletter for City employees and retirees. Larry has kept us informed on the departments; events, classes, marriages, birth announcements, promotions, retirements, new hires, safety and fire prevention activities.

If anyone has information they would like to share in the Spotlight contact Larry at:

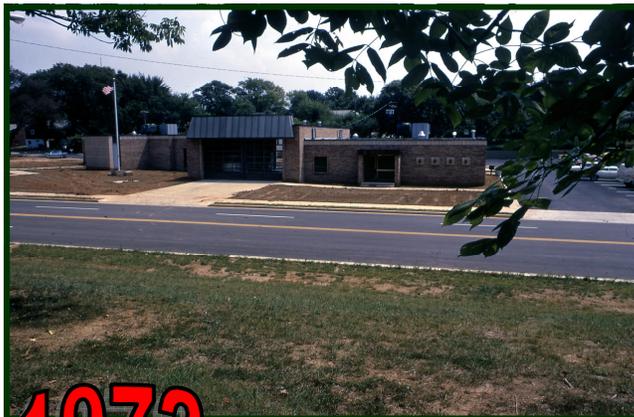
[lbledsoe@cityofalcoa-tn.gov](mailto:lbledsoe@cityofalcoa-tn.gov)

Larry is also working with Public Information Officer Patricia Tipton on updating the departments information and personnel on the City of Alcoa website and Facebook page. Visit the Alcoa Fire Department on Facebook or on-line at:

[www.cityofalcoa-tn.gov](http://www.cityofalcoa-tn.gov)



Engineer / Reporter Larry Bledsoe



1972

Construction is near completion on the new Joule Street Station in 1972.

Plans to renovate the old City garage on West Bessemer Street into the Alcoa Fire Department headquarters was put on hold in late 2014.

Due to budgetary constraints and in order to complete the new Alcoa High School in the summer of 2015 it was determined not to initiate new construction at this time.

Station 2 was built in 1972 and no major renovations have been completed on the interior of the building. Major issues with the roof and heat and air system also needs to be addressed.

Fire Department and City officials will meet with an engineering firm in early 2015 to assess the critical issues concerning Station 2 on Joule Street.

If the most practical decision is made to renovate the structure until a new headquarters can be built, it is a possibility personnel will be housed at the Maryville Fire Department on Broadway while repairs and renovations are complete.

# ALCOA FIRE DEPARTMENT

A new bay floor was installed at Station 1 in October 2014. Indestructible Supratiles made by ARMOUR TUFF Bay Flooring was installed by maintenance technician James McCarter, retired carpenter Larry Best and the crew from A Shift.

The Supratiles do not chip, break, crack, fade or stain from any liquids used in the fire service. The single most beneficial factor is that the tiles are maintenance free and only require washing with soap and water. The tiles also provide a safe environment from slippery floors.



Retired City Carpenter  
Larry Best



City Maintenance Technician  
James McCarter

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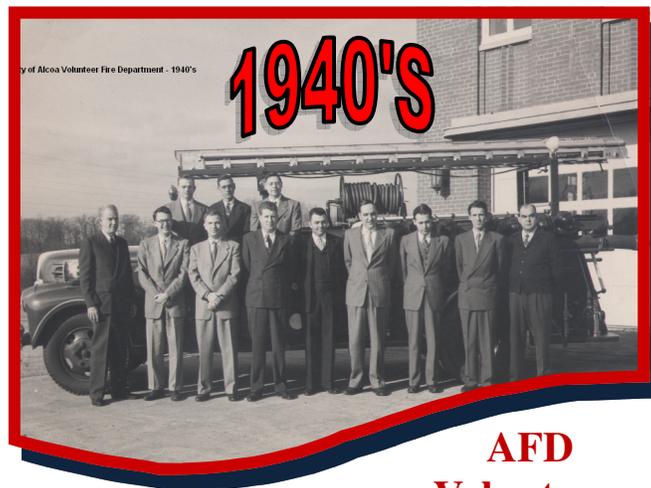
The Alcoa Fire Department patch was installed in the middle of the new tile floor.

## 75TH Anniversary

The Alcoa Fire Department was organized in 1942 and will celebrate its 75th anniversary in 2017.

Starting as a volunteer group, employees of ALCOA (Aluminum Company of America) formed the first firefighting department.

More details in the future as we prepare to celebrate this significant event in our history.



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Personnel currently enrolled in a continuing education program at Columbia Southern University working toward their Associate of Applied Science Degree in Fire Science.

- Captain Tom Clark**
- Engineer Colin Hurst**
- Engineer Shane Rogers**
- Engineer Richie Storie**

Personnel receiving Associate of Applied Science Degree in Fire Science

**Lieutenant Steven Owen**

## Congratulations



Lieutenant **Steven Owen** received his Associate of Applied Science Degree from Columbia Southern University in June 2014.

## New Hire Firefighter



Firefighter **Lee Paine** was hired December 10, 2014. Lee graduated from Maryville High School in 2010 and obtained his Advanced EMT certification from Roane State Community College. Lee worked for Rural Metro ambulance service and the Maryville Fire Department as a reserve before being hired as part of the AFD - MFD pilot program in December 2013.

## 2014 Day on the Hill



**January 2014** - Deputy Chief Jim Whaley and Chief Roger Robinson were in Nashville for Firefighter Day on the Hill. Chief Robinson is standing in front with Governor Bill Haslam.

# Administrative Captain

Administrative Captain **Bill Smock** was hired June 28, 1996. Bill was promoted to Engineer in September 1999, Lieutenant in October 2003 and Administrative Captain in December 2014. Bill is a graduate of Frazier High School in Perryopolis, PA and Kapiolani Community College in Honolulu, HI. Bill is a U.S. Navy veteran and serves as the departments Accreditation Manager and Safety Representative.



# Lieutenant

Lieutenant **Jake Smithson** was hired November 17, 2003. Jake was promoted to Engineer in October 2007 and Lieutenant in October 2014. Jake is a 2000 graduate of Alcoa High School, is an Advanced EMT and has been a CPR instructor for the American Heart Association for the past nine years.



# Engineer



Engineer **Shane Rogers** was hired September 28, 2011. Shane is a 2006 graduate of William Blount High School. Shane is an Advanced EMT and is currently working on his Associate Degree in Applied Fire Science through Columbia Southern University.



Engineer **Dan Harris** began his career with the City of Alcoa in 2002 in the meter department and transferred to the fire department November 14, 2009. Dan is a 1997 graduate of William Blount High School, a CPR instructor for the American Heart Association and an Advanced EMT.

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ALCOA FIRE DEPARTMENT

Chief Roger Robinson

Deputy Chief Jim Whaley



**2014**  
**CITY OF ALCOA**  
**Employee**  
**Recognition**  
**Awards**  
**Breakfast**  
December 05, 2014  
Honoring a total of 800 years  
of Excellence in Service and  
Quality of Life to Others

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Admin. Assistant Theresa Ward

Engineer Kevin James

# Deputy Chief Tom Daffron

**AFD Years of Service**

**March 01, 1980**

**December 31, 2014**



**Deputy** Chief Tom Daffron retired from the Alcoa Fire Department on December 31, 2014, completing a thirty-four year career in firefighting. Tom began his career as a fulltime firefighter on March 1, 1980 and served as a volunteer for six previous years before being hired fulltime.

A dedicated employee, Tom worked his way through the ranks of firefighter to become Deputy Chief of the AFD. His earlier accomplishments include; establishing Fire Prevention and Public Education programs for elementary school children and the citizens of Alcoa..

Deputy Chief Daffron was appointed the department's Accreditation Manager and was instrumental in the Alcoa Fire Department being awarded accredited agency status in March 2013 by the *Commission on Fire Accreditation International (CFAI)*. Tom's organizational skills, records management, determination and leadership of the accreditation team brought this long anticipated goal to a reality.

Deputy Chief Daffrons interest in training contributed to the construction of a onsite training complex and tower located on the City Service Center grounds.in 2012. This facility will serve the AFD and other local agencies in firefighter training and emergency management preparedness for years to come.

The Alcoa Fire Department would like to recognize Deputy Chief Daffrons achievements and will continue to work closely with him as he takes on his new position as the City of Alcoa Safety Manager the first of January 2015.



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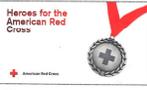


**Special  
Olympics**



**United Way**

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 Certificate of Recognition to:  
**Alcoa Fire Department**  
 A very special thank you for your compassion and  
 commitment to your community...for going above and  
 beyond the call of duty.  
 May 2, 2014  
 American  
 Red Cross  
 \*\*\*\*\*

**Red Cross**

**FreedomFest**

Save the Date!  
**Saturday,  
 June 27th**



**City of Alcoa  
 FreedomFest 2015**



The Alcoa Police & Fire Departments Proudly Host

**FREE!!**

# COMMUNITY DAY

**FREE!!**

**TO CELEBRATE:**

**NATIONAL NIGHT OUT**

Working Smoke Alarms Save Lives  
 Test Yours Every Month!  
 Fire Prevention Week - October 5-11, 2014

**NATIONAL NIGHT OUT**

**FIRE PREVENTION WEEK**

**Tuesday, October 7, 2014**  
 ~ From 5:00 to 8:00 p.m.~  
 At Midland Plaza!!

Face Painting & Bounce Houses!!

Lots of Surprises!  
 Don't Miss It!!

Raffle!!!

**Come Join Us for Fun, Food and Information on How to Keep Our Community Safe!**

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The Alcoa Fire and Police departments joined forces to host a free event and the entire community was invited. The event was a combination of “National Night Out” on the police department side and “Fire Prevention Week” on the fire side. Face painting, snow cones, popcorn, and bounce houses were just part of the night’s activities held at New Midland Plaza.

Also participating were local businesses, watch groups, community organizations and emergency service providers and agencies. Both departments cleverly integrated some learning tools into the mix of fun and food.

*K-9 Demonstrations*

*Electronic Drunk Goggles*

*Fire Safety House*

*Fire Extinguisher Training*



A wide array of activity and fun for the entire family was available but the main objective was to bring fire safety and crime prevention awareness to the citizens of Alcoa. Special thanks to AFD Fire Marshal Darren Stinnett and APD Lieutenant Keith Fletcher for coordinating the event.

## Cancer Walker Visits AFD



Ryan Connors stands near his tent, pitched outside Alcoa Fire Department on a cross-country walk to raise breast cancer awareness.



Wearing his red AFD t-shirt, Ryan Connors stands for a picture with Engineer Scott Woods, Engineer Mike Harrison and Captain Mike Berry.

**Ryan** Connors is a young man with a free spirit but a heavy heart. In 2004 when he was 13 years old, his grandmother passed away from breast cancer. They were very close and her death hit him particularly hard.

The 23 year-old Massachusetts native describes himself as “adventurous”. By trade he is a fisherman in the seaside town of Scituate, Mass. He enjoys mountain climbing and walking but had never done anything quite as bold as his current venture.

Connors embarked from Virginia Beach on a cross-country walk in the summer of 2014 to raise awareness for breast cancer. His walk through Blount County in September led him to the Alcoa Fire Department where he pitched his one-man tent in the yard for the night.

His plan is to walk all the way to Long-beach, California by the end of January via a route he is mostly making up as he goes along. A good day is usually 25 miles and he contacts local police and fire departments in search of a place where he can pitch his tent for the evening.

The cross-country walker spent some time with the guys on duty at Station 1 and was also able to take his first shower in a week. He is dedicating his walk in memory of his grandmother. Connors has a Facebook page to chronicle his trip and promote his cause under the title “Ryan Connors’ Journey.”

## Ice Bucket Challenge

**The** Ice Bucket Challenge, sometimes called the “*ALS Ice Bucket Challenge*” is an activity involving dumping a bucket of ice water on one’s head or donating to the ALS Association in the United States. It went viral throughout social media during the summer of 2014 and became a pop culture phenomenon.

The challenge dares nominated participants to be filmed having a bucket of ice water poured on their heads. A common stipulation is that nominated people have 24 hours to comply or forfeit by way of a charitable financial donation.

Participants video record themselves accepting the challenge and follow thru with having the ice dumped on them. Then the participant can call out a challenge to other people.

After the Ice Bucket Challenge went viral on social media, public awareness and charitable donations for amyotrophic lateral sclerosis (ALS) soared.

Celebrities, politicians, athletes and everyday people posted videos of themselves online participating in the fundraising event.

Chief Roger Robinson and Blount County Mayor Ed Mitchell cheerfully accepted the Ice Bucket Challenge and carried out their duties in front of a crowd gathered to witness the occasion.



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City of Alcoa Fire Department  
Headquarters  
2010 N. Wright Road  
Alcoa, TN 37701  
(865) 380-4999 Phone  
(865) 380-4989 Fax